Service Level Agreement

DPA Annex 1: Description of the transfer

Data Processing Agreement

Terms of Service

Privacy Notice

DPA Annex 1: Description of the transfer

1. Data Subjects.

The personal data processed concern the following categories of data subjects:

- Customer's clients (subjects of Customer Personal Data).

2. Purposes of the Processing.

The processing is intended to enable the Customer to do following:

• create invoices, packing slips, contracts, labels or any other required business documents;

• create and modify document templates.

3. Categories of Data.

The personal data processed may concern the following categories of data:

• personal information (name, personal identification number);

• contact information (e-mail address, telephone number, address, etc);

• transactional details (item and service purchase history);

• any other information necessary for the Customer to use the PDF Generator API service.

4. Retention of Data

The personal data shall be processed until provision of the PDF Generator API service is completed. The PDF Generator API data process in transaction based and no additional copies are stored. The personal data will not be retained after the document is created.

5. Transfers of Personal Data

Personal data will not be transferred to countries outside the EU/EEA except under the EU-US Data Privacy Framework clauses in compliance with European Union data protection laws – including the General Data Protection Regulation (GDPR).

6. Approved sub-processors

PDF Generator API uses third-party sub-processors to provide infrastructure services and to help us provide customer support and email notifications. PDF Generator API always performs due diligence to evaluate the sub-processor's privacy, security and confidentiality practices.

Infrastructure Sub-processors

- Amazon Web Services, Inc.

Other Sub-processors

- Crisp IM SAS
- Atlassian Corporation Plc
- PayPal Holdings, Inc.
- Hotjar Limited

Version Date

Data Processing Agreement Version Date: April 30, 2024

PDF Generator API

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